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# Connect Administrator

### Level: Advanced

This Vound training course is designed for administrators who want to advance their knowledge and skills with the administrative side of Intella Connect. The course will prepare you to effectively implement, configure and maintain an Intella Connect platform. The course consists of 5 Modules which cover technical considerations, installing Connect and Node, configuration settings, and user management with roles and permissions.

# Learning Objectives

# **Technical Considerations**

- Intella Connect case sharing
- System Requirements
- Supported Browsers
- Supported Sources
- Supported Languages

#### Installation

- Installing Intella Connect
- Installing Intella Node
- Adjusting configuration files
- Adding Nodes to the Connect System
- Configuring SSL

## Configuration

- Dashboard
- Login options
- Branding
- LDAP overview
- ABBYY OCR Settings
- Geolocation Settings
- IBM Notes
- MD5 Hash Filters

#### **User Management**

- Creating New Users
- Managing Users
- Managing Roles
- Managing Permissions

